

Getting Here, created by the ZSFG TDM Program, is a newsletter for all employees, patients, and visitors who travel to ZSFG.

# Getting Here



“UCSF shuttles service 2 million passenger annually.” – UCSF Transportation Services

## UCSF Shuttles

Frequent UCSF shuttles connect all of the campuses, ZSFG, and even BART. Shuttles are free and for the use of campus faculty, staff, students, patients and patient family members, and formal guest. Bike racks are also available on the shuttles.

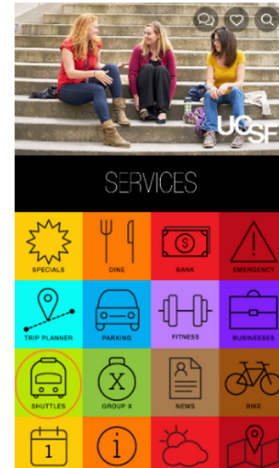
### When is the next shuttle?

Check online: [UCSF Next Bus](#)

Get the App: [Campus Life Services](#)



For up-to-the-minute alerts, including travel delays and holiday schedules, follow UCSF on Twitter ([@goUCSF](#)) and Facebook ([UCSF Transportation](#))



## Shuttle Lines at ZSFG & Routes

**BLUE:** Parnassus > ZFGH > Mission Bay > Mission Bay Hospital > Mount Zion

**GOLD:** Parnassus > Mount Zion > Mission Bay > ZFGH

**YELLOW:** 16th BART > MCB > 20th & Harrison > ZFGH > 20th & Harrison

## Free ZSFG Shuttle to 24<sup>th</sup> Street Mission BART

Go to [ZSFG shuttle service](#) for a schedule, the service runs during peak commute times.

## Shuttle General Rules, Regulations & Passenger Guidelines

- Lose something? Call the Shuttle Hotline (below)
- For your safety, no standees
- You may be required to show appropriate identification in order to board the shuttle
- Drivers follow the printed timetables, as allowed by weather and enroute traffic conditions
- Eating, drinking, smoking, and non-service animals are prohibited on shuttle vehicles.
- As a courtesy to other passengers and to ensure privacy of information, we ask that you be mindful of litter, noise levels, and cell phone conversations.

For a complete list, see Campus Life Services [General Rules, Regulations & Passenger Guidelines](#)

## We Value Your Feedback

UCSF Shuttle Hotline (415) 476-4646 (GOGO), ZSFG Shuttle to BART (415) 206-6728

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### UCSF Students and Lyft

UCSF Transportation Services has partnered with Lyft to pilot a program to provide UCSF students (as defined by UCSF Registrar's office) with a Guaranteed Ride Home program. The program launched in May, 2017.



The program is designed to provide students with a commute option to reach a transit hub, other UCSF campus, or reach their home—after the shuttle network has ended for the day. The UCSF-Lyft program is designed for “after-hours” service and requires a unique Lyft code. This pilot program is for pick-up or drop-off locations at Parnassus Heights or Mission Bay campuses only.

**UCSF-Lyft Student Program:** UCSF Students are issued unique Lyft program code monthly

**Code Valid:** For daily use

**Hours:** 11:00pm to 6:00am

**Pick-up Location:** Parnassus Heights or Mission Bay

**Drop-off Location:** UCSF pays 1st \$15 of ride, if ride exceeds \$15, student pays the balance

Learn how it works, see Campus Life Services [Lyft Partnership](#)

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### Lyft for Faculty, Staff and Students

Launching July 2017, a second pilot begins designed to provide after-hour rides (Monday to Friday) for “inter-campus” access (ex. 10pm to 1am). The broader UCSF community of faculty, staff and students (including residents, post-docs, researchers and clinicians, etc.) will be able to obtain a ride between the five UCSF main campus locations within the city (Parnassus, Mission Bay, Mt. Zion, Mission Center and ZSFG) after the shuttle network has stopped running for the day.

Questions? Contact [SupportMyCommute@ucsf.edu](mailto:SupportMyCommute@ucsf.edu)

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### Riding the Shuttles is Easy



The shuttles allow me to attend meetings at other campuses without having to bike across town (and up hills) or use a car. Shuttle service is frequent and reliable, a big thank you to my regular drivers Bo and Yuliana! If you are new to the shuttle system, contact me and I can help you find the shuttle line to get you where you need to go.

Georgina Arias, TDM Program Manager, 415-554-2927  
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### Getting Here Links

- [UCSF](#) shuttles
  - [ZSFG](#) shuttle
  - [Campus Life Services - All Transportation Information](#)
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