

Getting Here, created by the ZSFG TDM Program, is a newsletter for all employees, patients, and visitors who travel to ZSFG.

Getting Here



ZSFG serves those San Franciscans that are most in need, connecting patients to quality health care begins with travelling to the hospital campus and includes the promotion of a mobile and active lifestyle. ZSFG culture promotes access and equity for all travelers to ZSFG regardless of income or disability. – **ZSFG’s True North**

Free Muni

This program provides eligible low- and moderate-income youth, seniors, and people with qualifying disabilities residing in San Francisco free access to Muni services when using a Clipper card. All San Francisco residents who are in the above categories with a gross annual family income at or below 100% of the Bay Area Median Income level are eligible for the Free Muni program according to the chart below.

Household Size	1	2	3	4	5	6
100% Bay Area Median Income	\$75,400	\$86,150	\$96,950	\$107,700	\$116,300	\$124,950

How to Apply: <https://www.sfmta.com/getting-around/transit/fares-passes/free-muni>

Clipper Discounts

Clipper offers discount cards for youths and seniors, customers with disabilities may receive a discount through the Regional Transit Connection (RTC) program. Each transit agency (Muni, BART, etc.) that accepts Clipper offers its own discounted fares, passes, and/or tickets for adults, youths, seniors and passengers with disabilities.



How to Apply:

<https://www.clippercard.com/ClipperWeb/discounts/index.do>

Lifeline Pass

The Lifeline Pass is a Muni-only monthly pass for qualified customers on a limited income. The pass is offered at a 50% discount off the standard adult monthly pass price, the monthly cost is \$36 (\$38 effective 6/26/2017). All San Francisco residents with 2016 gross annual income at or below the levels indicated below are eligible to receive the Lifeline pass.



Household Size	1	2	3	4	5	6
Annual Income	\$24,120	\$32,480	\$40,840	\$49,200	\$57,560	\$65,920

How to Apply: <https://www.sfmta.com/getting-around/transit/fares-passes/low-income-lifeline-pass>

Free Shuttles to ZSFG

The UCSF intercampus shuttles and ZSFG Shuttle to 24th Street Mission BART services are free to all patients, visitors and staff. Go to [UCSF](#) for more information, maps, and schedules. Go to [ZSFG shuttle service](#) for a schedule, the service runs during peak commute times.

Sharing our Resources



San Francisco's high cost of living can make it difficult for an individual or family of low to moderate income to make ends meet. We at ZSFG interact first-hand with patients, or perhaps our own neighbors, who could benefit from utilizing these City resources. Let's share our knowledge and connect those in need with the appropriate resources.

Georgina Arias, TDM Program Manager, 415-554-2927
georgina.arias@sfdph.org or transportation@sfdph.org

Getting Here Links

- [SFMTA](#)
- [Clipper](#)
- [UCSF](#) shuttles
- [ZSFG](#) shuttle
- [BikeLink](#)

Pilot Project

BIKELINK®

Available at ZSFG

Secure on-demand bike parking, 5¢ per hour

Getting Started is as Simple as 1-2-3

1

Get a BikeLink card

2

Park your bike

3

Retrieve your bike



Learn more & get a card:

www.bikelink.org

888-540-0546
